

About the FIP

This is the text only version of the Easy English document.

This factsheet has some hard words. The first time we write a hard word it is in [blue](#).

We write what the hard word means.

What is this factsheet about?

This factsheet is about the [Financial Independence Pathway](#).

The Financial Independence Pathway is called the FIP. The FIP is a way we help our customers gain greater control of their money.

The FIP also helps customers with information about money matters so that they can enjoy their life now and as their life changes.

How will the FIP help?

The FIP helps customers be more [independent](#) with their money.

Independent means you can do things by yourself. For example, you might save up for something you really want.

Why do we need the FIP?

We need the FIP so that all customers get the support they need if they are asking for greater choice, flexibility, and control of their money.

The FIP helps customers reach their money goals.

Who can get the FIP?

The FIP is available for all customers who want greater control of their money.

What happens if a customer does not want FIP?

If a customer does **not** want FIP that is OK, but if they change their mind later, that's OK too. We are here to help when the customer is ready.

When will the FIP start?

The FIP has already started and you just need to talk to your [Trust Officer](#) about it. Your Trust Officer is the person who helps you with your money matters.

How long will customers get support?

FIP customers will get support until they reach their goal.

Every customer has different goals.

For some customers this may mean more control of their money, but we still help.

For other customers this may mean going to Court and asking for us not to be involved in their money matters anymore.

The FIP will make sure customers get the right support as their goals and needs change.

What is a FIP provider?

Every FIP customer has a money plan with goals.

A **FIP provider** is someone who can help customers understand money matters. For example, how to do a budget.

Customers can choose a provider who lives near them.

What is the Public Trustee?

The **Public Trustee** makes the FIP happen. We call it the **PT**.

The PT helps customers know about

- different choices they have now
- different choices they have as their life changes
- different FIP providers

They can help customers decide the best support for them.

The PT helps deliver the support that customers need.

More information

Go to our website.

www.pt.qld.gov.au

Call Your Trust Officer

Monday to Friday

9am to 4pm