Serving Queensland

Welcome to the first edition of *Serving Queensland* the Public Trustee's eNewsletter emailed out each quarter so we can better inform you of our work with the community, non-government and not-for-profit sector.

As The Public Trustee of Queensland, I am committed to strengthening relationships with our valued stakeholder organisations and ensuring we serve them and their clients more effectively.

The Public Trustee has been assisting Queenslanders since 1916. Last year we supported over 7,400 Queenslanders with incapacity to manage their financial affairs. We also provided $24M in community services at no cost to the Queensland tax payer.

This includes our free Will making service that reduces the burden intestacies place on the Queensland legal system. We also prepare Enduring Powers of Attorney at subsidised rates for the entire Queensland community. Those affected by floods and Cyclone Yasi can have their Enduring Power of Attorney prepared for free.

We are fortunate to have so many strong and resilient organisations in Queensland that are committed to making a difference in peoples lives. Without our State's legislative, agency and community protection many vulnerable people would be at significantly greater risk of abuse and exploitation.

I thank you for your support of our organisation and hope you will enjoy this and future editions of our new eNewsletter.

I also extend my thoughts to those directly impacted by the Queensland flood disaster and Cyclone Yasi. As a community we have much to do to support each other during this challenging time of grief and rebuilding.
Regards

Peter Carne
The Public Trustee of Queensland

"Queenslanders affected by floods can have their Enduring Power of Attorney prepared for free."

Let us join your conversation

If you're looking for a speaker at your next function then let us know. We're available to give free talks to your group about Wills, Enduring Powers of Attorney and Executor Services.

To book one of our speakers phone

1800 014 536

or submit your request online by visiting

www.pt.qld.gov.au.

Free Enduring Powers of Attorney for flood and Cyclone Yasi affected Queenslanders

We can supply you with a new copy of your Will and check that it's up to date at no cost to you.

We are preparing Enduring Powers of Attorney at no cost to people affected by flooding and Cyclone Yasi, phone **1300 360 044** to make an appointment.

Protecting the interests of our clients

During the floods and Cyclone Yasi, our staff continued to provide service to the thousands of clients whose financial affairs we manage.
Due to the dedication of our staff and our disaster management processes these clients received their payments on time.

We are currently supporting these clients to obtain assistance from the range of agencies offering support in these challenging times. If we are managing your financial affairs and you would like us to assist, please contact your Trust Officer.

Queensland Wills Week

3-7 May 2011

We are excited to launch Queensland's first ever Wills Week. Events will be held right across Queensland from 3-7 May 2011.

Queensland Wills Week is designed to educate the community about the need for everyone over 18 to have a valid Will and ensure they update it regularly.

For information about Wills, Enduring Powers of Attorney and real life stories about what can happen when you fail to update or make a Will, visit: **www.willsweek.pt.qld.gov.au** and bookmark this site today.

As Queensland Wills Week approaches we will be updating this site with news and local community event details.

Privacy

The Public Trustee collects and manages personal information in the course of performing its activities, functions and duties in accordance with The Public Trustee Act 1978. We respect the privacy of the personal information held by us. The way in which The Public Trustee manages personal information is governed by the Information Privacy Act 2009 (Qld) (the Act). You have previously supplied us with your personal information. We intend to use this information so that we can:

- ask you for feedback on our internal processes
- ensure you are aware of other services we provide.

We will not disclose your personal information outside of The Public Trustee unless we are required to do so by law, or unless you have given us your consent to such disclosure. You can opt out of receiving material at any time by:

- phoning **1800 014 536**
- emailing **clientenq@pt.qld.gov.au**

If we do not hear from you, we will consider that you have consented to receiving further communications from us.

Queenslanders serving Queenslanders

The Public Trustee is Trustee for the Queensland Community Foundation (QCF), one of the State's leading philanthropic organisations. Established in 1997, the QCF has been providing an ongoing source of funding for charitable and community organisations across Queensland.

The Foundation currently has in excess of $30M in funds invested with the majority of the funds being derived from bequests made to the Foundation by Queenslanders through their Wills.

Presently there are over 150 sub-funds held for Queensland community organisations and charities which benefit directly from grant allocations.

Did you know that your organisation's members can make a free Will with the Public Trustee, having an option of leaving a bequest to assist your organisation in the future.

For more information about the QCF visit: **www.qcf.org.au**