

Serving Queensland



Welcome to the Winter edition of *Serving Queensland*, thank you for supporting Queensland Wills Week. Your support was vital in spreading the word about the need for all Queenslanders to make a Will and keep it updated.

I am pleased that as a result of Queensland Wills Week, we've been able to arrange Will making days with some of Queensland's leading not-for-profit organisations. No matter what the size of your organisation; we are able to arrange a member of our team to visit you and your members to talk about Wills and Estate planning.

In this edition we also focus on Enduring Powers of Attorney. It is vital that all Queenslanders over 18 formalise in an Enduring Power of Attorney who they'd like to manage their health, personal and financial matters, in case they lose capacity.

Regards

Peter Carne
The Public Trustee of Queensland



Let us join your conversation

If you're looking for a speaker at your next function then let us know. We're available to give free talks to your group about Wills, Enduring Powers of Attorney and Executor Services.

To book one of our speakers phone

1800 014 536

or submit your request online by visiting

www.pt.qld.gov.au

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Thank you for helping us to make Queensland Wills Week a success.

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The importance of an Enduring Power of Attorney

There are increasing numbers of instances where The Public Trustee is being appointed by The Queensland Civil and Administrative Tribunal to manage the financial affairs of people with incapacity for decision making.

Our appointment can occur for a number of reasons. This can include conflict in families about who should be a person's Attorney; situations where an Attorney has failed to manage a person's affairs appropriately; or the person has no-one suitable to manage their financial affairs.

We currently manage the financial affairs of over 7,400 Queenslanders. Our financial management services may include ensuring that bills and daily living expenses are paid, preparing tax returns, managing investments and budgeting for other lifestyle requirements.

“ To protect yourself in the event of a loss of capacity, it is wise to have an up-to-date Enduring Power of Attorney. ”

An Enduring Power of Attorney enables you to outline who you would like to manage your personal, financial and health matters should you become unable to make your own decisions.

“ To prepare a standard Enduring Power of Attorney we charge \$151 per person or \$229 per couple. ”

When nominating an Enduring Power of Attorney, you can choose more than one person and specify when your Attorneys' powers come into effect and what types of decisions they can make on your behalf.

The Public Trustee of Queensland, Peter Carne, recommends you appoint someone who you trust; who has your best interest at heart.

'In addition to appointing someone you trust, it's also wise to discuss with your Attorney what sort of lifestyle you would want if you lose capacity to make your own decisions.'

'If you don't have a suitable person or persons to manage your affairs, you can nominate The Public Trustee as your financial attorney', Mr Carne said.



As part of supporting Queensland's disaster recovery, if you've been affected by Queensland's natural disasters, simply advise us and we will waive the fee to prepare your Enduring Power of Attorney.

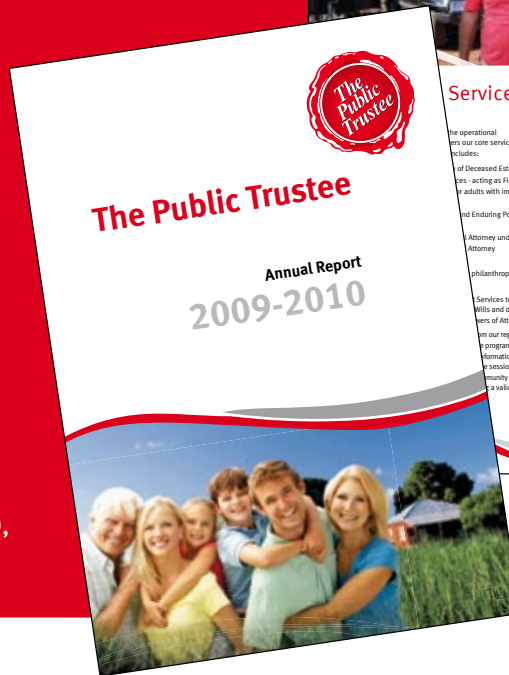
The Public Trustee wins at Annual Report Awards

We were very pleased to win the Queensland Public Sector Annual Report Award for *Best Report by a Statutory Authority or Government Owned Corporation* and the award for *Most Readable Annual Report 2010*.

The report also took out a bronze medal at the *Australasian Annual Report Awards*.

The Public Trustee of Queensland, Peter Carne said he was pleased that in addition to transparency; the language and design of the annual report made it accessible to as many people as possible.

If you would like a copy of the Annual Report 2009–10, phone **07 3213 9184** or visit **www.pt.qld.gov.au**



New publications available

Our new brochures are easy to read and are written in friendly terms. We can supply you with brochures about Wills, Enduring Powers of Attorney, Intestacy (dying without a Will) and Executor Services.

To obtain our brochures phone **07 3213 9184** or visit **www.pt.qld.gov.au** to download.





Keeping you up to date on Twitter

You may have noticed The Public Trustee following your organisation on Twitter. We'd love you to follow us so you can be the first to receive updates about our services.

twitter @ PTrusteeQLD

Protecting your privacy

The Public Trustee collects and manages personal information in the course of performing its activities, functions and duties in accordance with The *Public Trustee Act 1978*.

We respect the privacy of the personal information held by us. The way in which The Public Trustee manages personal information is governed by the *Information Privacy Act 2009* (Qld) (the Act).

You have previously supplied us with your personal information. We intend to use this information so that we can:

- ask you for feedback on our internal processes
- ensure you are aware of other services we provide.

We will not disclose your personal information outside of The Public Trustee unless we are required to do so by law, or unless you have given us your consent to such disclosure. You can opt out of receiving material at any time by:

- phoning **1800 014 536**
- emailing **marcoms@pt.qld.gov.au**

If we do not hear from you, we will consider that you have consented to receiving further communications from us.

Resources for Aboriginal and Torres Strait Islander people

To raise awareness of the importance for Aboriginal and Torres Strait Islander people to make a Will and keep it up-to-date, we have factsheets, posters and information cards available.

To order phone **07 3213 9184** or visit **www.pt.qld.gov.au**



Make your Will for Free

A Will lets you say how you want your personal items and assets distributed after you die; you can also say who you would like to care for your children.

The Public Trustee or your QGAP agent can make your Will for free. Ask here or phone **1300 360 044** or visit **www.pt.qld.gov.au**



Make your Will Free

After 18 you have the right to make a Will. You can say how you want your personal items and assets distributed after you die; you can also say who you would like to care for your children.

Without a Will? It's a burden on your family at a sad and stressful time and money to sort out who gets your personal items will not be known, so there could be family arguments.

Updating your Will if your life changes

- Separate from your partner
- get divorced
- have a change to your assets.



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